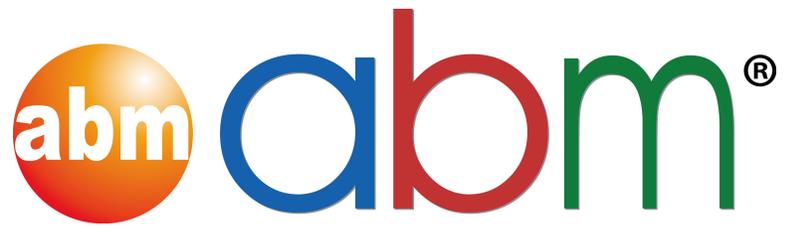


General Claim Sheet



Thank you for contacting **abm**. It has come to our attention that the product you purchased from us did not work to your expectations. In order for us to solve this case to your complete satisfaction, please fill out the questionnaire below and submit along with all other relevant data attached to technical@abmgood.com.

**Please open this form with Adobe Acrobat, Adobe Professional, FoxIt or some other alternatives in order for the save function to be available. Adobe Reader does not support the save function.*

Order Information

Cat. #

Lot. #

Invoice #

Date Received

Date Delivered

Claim Date

Product Description

Customer information

Name

Telephone

Company/Institution

Product usage details and descriptions

Purpose

Storage Conditions

Method Description

General Claim Sheet

Product usage details and descriptions (continued)

**Results and
Data**

**Description of
Problem**